

Instructions for sending samples

Sending the correct and sufficient sample material, as well as a complete and clear request form, is crucial for receiving a fast result.

Our website provides information regarding the sample material and volume for each test. Below are important instructions to help you, as a customer, ensure that sampling, sample identification, and transport to Wieslab are carried out correctly.

Ordering from Wieslab Diagnostic Services is simple

1. Choose the relevant request form
2. Select the test panels or individual tests you wish to order. Feel free to use our search function on the website.
3. Invoicing details must always be filled in on the request form.
4. The test result will be sent to the address specified on the request form.
5. Send the completed request form along with samples to:

**Wieslab AB, Lundavägen 151
SE-21224 Malmö, Sweden**

Information regarding sampling		
Sample material	Tube type	Instructions
Serum (venous blood is always preferred, but capillary blood is also accepted)	Serum Separating Tube (SST) Plain serum tubes can also be used, serum is then aliquoted into polypropylene tubes after centrifugation.	Sample should be allowed to coagulate for at least 30 minutes and then centrifuged (approx. 2000 g) for 10 minutes at room temperature (or according to local instructions).
Cerebrospinal fluid (CSF)	Polypropylene Tube Note: aliquot CSF into 1 tube per biomarker!	CSF is collected in CSF tubes, centrifuged at approx. 2000 g (or according to local instructions), and aliquoted in polypropylene tubes.
EDTA plasma	EDTA tube (centrifuged) Mark the tube with "plasma"	The sample is centrifuged (approx. 2000 g) for 10 minutes at room temperature (or according to local instructions) and the supernatant transferred into a polypropylene tube.
EDTA whole blood (2,5 mL) Genetic analysis requires a consent form	EDTA tube Never send frozen.	Samples must not be centrifuged!

IMPORTANT!		
Sample material	Information on request form	Transportation
<p>The correct sample material and volume must be sent</p> <p>Clearly labeled samples must be sent together with a fully completed request form</p> <p>The sample should not be lipemic, hemolytic, or icteric</p>	<p>Clearly state the patient's name and personal identification number on the request form</p> <p>Clearly specify the requesting clinic/hospital and department on the request form</p> <p>The doctor's name and phone number are especially important for urgent test results</p>	<p>Color coding on the request form indicates whether the sample should be frozen/refrigerated or sent at room temperature</p> <p>If samples cannot be sent to Wieslab the same day, they must be stored cold (2-8°C, up to one week) or frozen (-20°C for long-term storage) while waiting for transport</p> <p>Never send frozen samples on a Friday or the day before a holiday! This is due to the risk that sample may thaw, and its quality may be affected in case of delivery delays</p> <p>Transport at room temperature: use a padded envelope/small box labeled UN3373</p> <p>For transport abroad and/or long transport distances, it is recommended to use cooling packs or alternatively dry ice for samples that would normally (within Sweden) be transported at room temperature</p>

Contact

If you have any questions or need further information, please contact us by phone +46 40 53 76 60 or email diagnostic.services@svarlifescience.com

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